

## 2023 Large Group Plan Changes

Effective January 1, 2023, regardless of a group's plan effective date	
<b>Vendor Changes</b>	<p>We changed some of the vendors we partner with including:</p> <ul style="list-style-type: none"> <li>• our pharmacy benefit manager from OptumRx® to Express Scripts (ESI)</li> <li>• our vision services vendor from EyeMed to VSP Vision Care (VSP)</li> </ul>
Effective at the group's renewal and beginning with the group's plan 2023 effective date	
	<p>The <b>Ambulance Services</b> benefit has been separated into <b>Non-Emergent Ambulance Services</b> and <b>Emergency Ambulance Services</b>, which may have different cost shares depending on the plan. Emergency Ambulance Services cost-share amounts will align with Emergency Services. Non-Emergent Ambulance Services will continue to require pre-authorization.</p> <p>Non-emergent ambulance related to mental health diagnoses will be covered as <b>Other Outpatient Services</b> under the <b>Mental Health and Substance Use Disorder Services</b> benefit.</p> <p><b>Virtual Consults for medical/surgical services</b> will now be covered at no charge/no charge after deductible (depending on the plan) from an Optima Health-approved provider. This is a separate benefit from telemedicine visits scheduled with a member's provider.</p> <p><b>Virtual Consults for mental health/behavioral health</b> services will be covered as <b>Outpatient Office Visits</b> under the <b>Mental Health and Substance Use Disorder Services</b> benefit at a separate cost share.</p> <p><b>Tier 4 Pharmacy</b> is now a \$300 maximum out-of-pocket cost share per script for both retail and mail order for all plans</p>
Effective at the group's renewal and beginning with the group's plan 2023 effective date	
	<p>The following updates have been made under the <b>Mental Health and Substance Use Disorder Services</b> section:</p> <ul style="list-style-type: none"> <li>• Separate rows for <b>Residential Treatment Services</b> and <b>Partial Hospitalization/Intensive Outpatient Program Facility Services</b> have been added.</li> <li>• <b>Autism Spectrum Disorder</b> has been moved to this section.</li> <li>• The separate row for Virtual Consults has been removed under this section.</li> </ul>

Additional language **Mental Health and Substance Use Disorder Services** updates include:

- **Outpatient Office Visits** has been updated to read **Outpatient Office Visits (PCP, Specialist or Virtual Consults)**.
- **Other Outpatient Visits (Facility/Freestanding Centers)** has been updated to read **Other Outpatient Services**.
- **Inpatient Services** has been updated to read **Inpatient Hospital Services**.

Language has been added to the following sections in the Benefit Summary to refer members to the updated **Mental Health and Substance Use Disorder Services** benefit. For mental health or substance use disorders You will pay the Copayment or Coinsurance listed under the applicable service for Mental Health and Substance Use Disorder Services. These sections include:

- **Physician Office Visits: Outpatient Office Visits**
  - **Outpatient Therapies and Services: Other Outpatient Services**
  - **Outpatient Lab, Diagnostic Procedures, Imaging and Testing: Other Outpatient Services**
  - **Outpatient Advanced Imaging, Testing and Scans: Other Outpatient Services**
  - **Non-Emergent Ambulance Services: Other Outpatient Services**
  - **Urgent Care Services: Other Outpatient Services**