## 2023 Large Group Plan Changes

### Effective January 1, 2023, regardless of a group’s plan effective date

**Vendor Changes**

We changed some of the vendors we partner with including:

- our pharmacy benefit manager from OptumRx® to Express Scripts (ESI)
- our vision services vendor from EyeMed to VSP Vision Care (VSP)

### Effective at the group’s renewal and beginning with the group’s plan 2023 effective date

The **Ambulance Services** benefit has been separated into **Non-Emergent Ambulance Services** and **Emergency Ambulance Services**, which may have different cost shares depending on the plan. Emergency Ambulance Services cost-share amounts will align with Emergency Services. Non-Emergent Ambulance Services will continue to require pre-authorization.

Non-emergent ambulance related to mental health diagnoses will be covered as **Other Outpatient Services** under the **Mental Health and Substance Use Disorder Services** benefit.

**Virtual Consults for medical/surgical services** will now be covered at no charge/no charge after deductible (depending on the plan) from an Optima Health-approved provider. This is a separate benefit from telemedicine visits scheduled with a member's provider.

**Virtual Consults for mental health/behavioral health** services will be covered as **Outpatient Office Visits** under the **Mental Health and Substance Use Disorder Services** benefit at a separate cost share.

**Tier 4 Pharmacy** is now a $300 maximum out-of-pocket cost share per script for both retail and mail order for all plans.

### Effective at the group’s renewal and beginning with the group’s plan 2023 effective date

The following updates have been made under the **Mental Health and Substance Use Disorder Services** section:

- Separate rows for **Residential Treatment Services** and **Partial Hospitalization/Intensive Outpatient Program Facility Services** have been added.
- **Autism Spectrum Disorder** has been moved to this section.
- The separate row for Virtual Consults has been removed under this section.
Additional language Mental Health and Substance Use Disorder Services updates include:

- **Outpatient Office Visits** has been updated to read *Outpatient Office Visits (PCP, Specialist or Virtual Consults)*.
- **Other Outpatient Visits (Facility/Freestanding Centers)** has been updated to read *Other Outpatient Services*.
- **Inpatient Services** has been updated to read *Inpatient Hospital Services*.

Language has been added to the following sections in the Benefit Summary to refer members to the updated Mental Health and Substance Use Disorder Services benefit. For mental health or substance use disorders you will pay the Copayment or Coinsurance listed under the applicable service for Mental Health and Substance Use Disorder Services. These sections include:

- **Physician Office Visits: Outpatient Office Visits**
  - **Outpatient Therapies and Services: Other Outpatient Services**
  - **Outpatient Lab, Diagnostic Procedures, Imaging and Testing: Other Outpatient Services**
  - **Outpatient Advanced Imaging, Testing and Scans: Other Outpatient Services**
  - **Non-Emergent Ambulance Services: Other Outpatient Services**
  - **Urgent Care Services: Other Outpatient Services**