

From the Principal Financial Group®

Innovative retirement services guide

This guide provides helpful information to assist you with accessing account information at principal.com and TeleTouch®, our toll-free interactive voice-response system available at 1-800-547-7754. This guide will prove valuable whether it's your first time accessing our systems or if you are a return visitor.

Access account information at principal.com

FIRST-TIME USERS	ONGOING ACCOUNT ACCESS
Go to principal.com	Go to principal.com
Click on the LOGIN button on the left-hand side of the screen	Click on the LOGIN button on the left-hand side of the screen
Click on PERSONAL for Login Type <ul style="list-style-type: none"> Select the Establish your new Username and Password link Enter your Social Security number 	Click on PERSONAL for Login Type <ul style="list-style-type: none"> Enter your Username (Click Forgot your Username if you need a Username) Enter your Password (Click Forgot your Password if you need a Password)
Enter your retirement plan Contract/Plan ID Number 615916 <ul style="list-style-type: none"> Answer the security verification questions Verify or change your Username Create and enter a 6-16 digit alpha/numeric password Create and enter a personalized security phrase 	

Click **DETAILS** at the right-hand side of the Retirement Plan.

Use the tabs at the top of the page and the options located on the left to navigate the Web site.

Available options include:

Account Info	Investments	Make Changes	Historical Info	Planning Center
At a Glance	Overview: News & Features	Overview: Investments	Activity Summary	Features - More news - 404(c) notice
Personalized Rate of Return	Current Asset Mix	Contributions	Activity Detail	Retirement Planning
Balance by Investment	Investment Performance	Account Basics	Download Transactions	Investing Basics
Vested Balance by Source	Transfer Restrictions/ Redemption Fees	Withdrawals	Contributions	Saving & Budgeting
Loan Information (if applicable)	Investor Profile Quiz		Statements	Online Seminars
Personal Facts	Investor Profiles		Electronic History	
Contribution Information	Brokerage Account Information			
Plan Info and Forms	Managed Accounts			

Not all options are available for certain plans. Check with your human resources contact to find out what is available.

TeleTouch

FIRST-TIME USERS	ONGOING ACCOUNT ACCESS
Call 1-800-547-7754	Call 1-800-547-7754
Press 1 for information in Spanish	Press 1 for information in Spanish
Enter your Social Security number	Enter your Social Security number
Press 1 to Establish your personal identification number (PIN)	Enter your six digit alpha/numeric PIN
Answer the security verification questions. You'll be prompted for the retirement plan Contract/Plan ID number. 615916	
<p>Follow the prompts to:</p> <ul style="list-style-type: none"> • Access daily account values • Obtain investment performance information • Transfer retirement funds between available investment options • Change where future contributions are invested • Hear your outstanding loan balance, obtain a loan quote and request a loan • Review the status of a pending or completed distribution • Establish/change your PIN • Review/change contributions percentage • Review/change maturing accounts information • Reinvest retirement account balance from a previous plan • Access information on the Principal Managed Account ProgramSM • Access helpful information on changing jobs or retiring • Obtain information on other retirement savings options <p style="text-align: center;">Not all options are available for certain plans. Check with your human resources contact to find out what is available.</p>	



WE'LL GIVE YOU AN EDGE®

Principal Life Insurance Company, Des Moines, Iowa 50392-0001, principal.com

Investment advice provided through the Principal Managed Account Program is provided by Ibbotson Associates. Access to the advice and securities and advisory products is offered through Princor Financial Services Corporation, 1-800-547-7754, member SIPC.

Principal Financial Group, Inc. is licensed under the following, and related Ronald A. Katz Technology Licensing, L.P.
United States Patents: 5,128,984; 5,561,707; 5,684,863; 5,815,551; 5,828,734; 5,917,893; 5,898,762; 5,974,120; and others.

Insurance products and plan administrative services are provided by Principal Life Insurance Company. Princor and Principal Life are members of the Principal Financial Group®, Des Moines, Iowa, 50392.

Not FDIC/NCUA Insured	No Bank Guarantee
Not A Deposit	May Go Down In Value
Not Insured By Any Federal Government Agency	